

CORPORATE PLAN UPDATE 2010

AIM 1 Operations

1. To deliver value for money services and provide quality waste facilities which meet the current and future needs of the Merseyside and Halton Waste Partnership and deliver continuous improvement in performance.

Improvement Target	Performance Update April 2010	Comment	Proposed Change to Target
To procure and let major new waste management contract for resource recovery.	RRC Procurement ISDS Stage Completed. Two bidders selected for final dialogue stage prior to Call for Final Tenders.	Continuing to resolve site issues prior to 'Call for Final Tenders'	No amendment proposed.
To comply with the Authority's Landfill Allowance Trading Scheme obligations.	Landfill allowances trade completed to cover anticipated shortfall in allowances for 2009/10. Final BMW to landfill figures not available until June 2010.	On target to comply with 2009/10 trading year. Any surplus / deficit to be reported.	No amendment proposed.
To deliver the performance targets specified in the Authority's waste contracts as a minimum.	As per Table 1 below.	Development of Permit Scheme and a Programme of site improvements underway.	As per Table 1 below.
To recycle or compost at least 33% of municipal waste by 2010.	Current forecast for 2009/10 is 33.59%	Existing targets in Joint Municipal Waste Management Strategy – to be updated following outcome of current review.	To recycle or compost at least 38% of municipal waste by 2015.
To deliver at least three new or replacement HWRC's by 2012.	Kirkby replacement HWRC due to be completed 2011. Huyton replacement HWRC due to be completed in 2011. Formby HWRC relocation under negotiation.	Delivery ongoing	No amendment proposed.
To divert from landfill, 60% of HWRC waste by 2012.	Diversion rate from start of WMRC in June 09 to end of Feb is 54.17%	Development of Permit scheme and site improvements underway to ensure that this is met.	To be replaced by WMRC specific targets in Table 1.
To achieve a customer satisfaction level of 85% of HWRC users by 2012.	User surveys to be conducted by Veolia in 2010	Initial survey underway	No amendment proposed.

To deliver a second operational MRF on Merseyside by 2011.	Veolia to complete Gillmoss MRF by 2011	Delivery ongoing	No amendment proposed.
To recover 15% of municipal waste by 2010.	Current Forecast for 2009/10 is 0.03%	Existing targets in Joint Municipal Waste Management Strategy – to be updated following outcome of current review.	To recover 46% of municipal waste by 2015.
To divert from landfill 50% of HWRC waste by 2010.	Cumulative figure from June 2009 to end of Feb is 54.17%	Target expected to be achieved in 2009/10	To be replaced by WMRC specific targets in Table 1 below.
To limit the level of rejected materials through a MRF to 8%.	Cumulative figure is 13.98% from June 2009 to February 2010	Programme of improvements with user districts ongoing.	To be replaced by WMRC specific targets.
To acquire sites required to deliver the Authority's Site Acquisition and Planning Strategy.	Site acquisition negotiations in progress	Ongoing	No amendment proposed.
To endeavour to achieve the BREEAM Excellent Standard for new build and Very Good for refurbishment against a base case costing within the funding affordability envelope.	Veolia building Gillmoss MRF to the BREEAM standard. Future developments will incorporate low carbon specifications.	Delivery ongoing	No amendment proposed.

Table 1:

Waste Management Recycling Contract Performance:	2009/10		2010/11		2011/12	
	Forecast*	Target	Target	Target	Target	Target
HWRC Recycling and Composting Rate	44.97%	50.15%	51.21%	51.53%	51.53%	51.53%
HWRC Diversion Rate	54.17%	60.63%	61.46%	61.96%	61.96%	61.96%
Kerbside Collected Material Diversion	86.02%	87%	87%	88%	88%	88%

* WMRC targets in 2009/10 were based on a full roll out of the Permit Scheme in year. Plans to replace and refurbish existing HWRC facilities, together with an expansion of the Permit Scheme (subject to Members approval) will assist the contractor in delivering future targets.

AIM 2 Resources

2. To manage the Authority in accordance with the principles of the Authority's Code of Corporate Governance.

Improvement Target	Current Performance 2010	Comment	Proposed Change to Target
To manage sickness absence to within the top quartile of local authorities by 2010.	Current data for 2009/10 is 12.44 days (inc long term sickness) & 2.66 days (exc long term sickness) compared to 7.1 days which is the Upper Quartile for the Public Sector as reported in XpertHR	Short-term sickness absence below target level. Long term sickness actively managed through Sickness Absence Procedure. Due to small number of staff, individual instances of long term sickness have a disproportionate effect on totals.	To manage sickness absence to within the top quartile of local authorities by 2011.
To maintain and improve staff satisfaction levels.	Staff satisfaction surveys to be undertaken in 2010	Delivery of survey ongoing. Staff committee established to support staff.	No amendment proposed.
To ensure the Authority receives an unqualified opinion on all of its governance, performance and financial audits.	Unqualified opinions obtained for all completed audits.	Unqualified opinions received for completed audits.	No amendment proposed.
To achieve Environmental Management System accreditation in 2009 and retain it thereafter,	ISO 14001 accreditation attained in May 2009 and auditor surveillance visit held in November 2009. Training on EMS held with all staff. Three staff trained to Internal Auditor level.	Delivery ongoing. Next surveillance visit due April 2010.	No amendment proposed.
To publish an annual report including Environmental and Corporate Social Responsibility performance each year.	Annual Performance Plans produced.	Delivery ongoing.	No amendment proposed.
Achieve level 3 (Practice) in the Sustainable Procurement Framework by 2010.	Work plan developed with Action Sustainability.	50% completed towards level 3. Completion expected December 2010.	No amendment proposed.

APPENDIX 1 7

<p>To manage the Authority's adaptation to climate change and achieve Level 2 of NI 188 by undertaking a risk assessment and developing prioritised actions by March 2010.</p>	<p>70% completed towards level 2. Climate Change Strategies contributed to for Liverpool city Region, Knowsley, Liverpool and Sefton, and mini-Stem Review for Merseyside. Feasibility of design, construction and operation of Low Carbon HWRC.</p>	<p>Dependent on partnership working.</p>	<p>To manage the Authority's adaptation to climate change and achieve Level 2 of NI 188 by undertaking a risk assessment and developing prioritised actions by March 2012.</p>
<p>To provide training opportunities to all MWDA staff and elected Members on key waste strategy issues each year.</p>	<p>Staff training and awareness on sustainable development, sustainable procurement, climate change, corporate social responsibility, Environmental Management and Love Food Hate Waste.</p>	<p>Delivery ongoing</p>	<p>No amendment proposed.</p>
<p>To undertake 115 community and school visits to MWDA facilities by March 2010.</p>	<p>Current performance for the year 45 visits and 765 visitors DVD produced for school children who cannot visit MRF. Learning Outside the Classroom (LOTC) achieved.</p>	<p>No Education Officer for Veolia in place until September 2009. Refurbishment of Bidston MRF not expected until September 2010 – reflected in new target.</p>	<p>To deliver educational opportunities to 2575 visitors to MWDA facilities in 2010/11.</p>

AIM 3 Partnership

- To lead the development and implementation of a Joint Municipal Waste Management Strategy for Merseyside.

Improvement Target	Current Performance 2010	Comment	Proposed Change to Target
<p>To reduce residual waste across Merseyside to 744kg per household (NI 191) and 141kg at HWRCs by 2011 (Waste Prevention).</p>	<p>Current forecasts for 2009/10 are: 740.26kg per household 135.19kg at HWRC's (This information obtained from Matt's spreadsheet)</p>	<p>Targets expected to be achieved in 2009/10.</p>	<p>No amendment proposed.</p>

APPENDIX 1 7

<p>To agree a Senior Officers Working Group Annual Action Plan and report annually on partnership performance in delivering the JMWMS.</p>	<p>SOWG Annual Action Plan agreed by all Partners.. Annual Report to reflect partnership performance against JMWMS will be completed in June 2010.</p>	<p>SOWG Annual Action Plan agreed. Annual Report to reflect partnership performance against JMWMS being undertaken.</p>	<p>No amendment proposed.</p>
<p>To complete the review of the JMWMS and ratify by March 2011.</p>	<p>Work Programme established. Issues & Options workshops held for members and officers; Short list of options being identified for member agreement. First of two seasonal Waste Composition Analysis commenced.</p>	<p>Delivery ongoing</p>	<p>To complete the review of the JMWMS and ratify by December 2011.</p>