

Corporate Aim 1 - We deliver efficient and effective Services					
<b>To achieve this we will:</b> <ul style="list-style-type: none"> <li>•Our waste contracts deliver frontline services that meet expected standards and to agreed terms and conditions</li> <li>•Our Behavioural Change Programme promotes the waste hierarchy by supporting consistent messaging on waste avoidance, resource recovery and appropriate waste disposal behaviours.</li> <li>•Our business support functions are effective in supporting the Authority's aims and objectives</li> <li>•Our estate and facilities for which the Authority has responsibility are managed effectively</li> <li>•Our staff are deployed effectively and have opportunities to develop the skills needed.</li> </ul>		Not Started	Behind Plan	On Plan	Completed
Reference	Key Projects				
1.1	Operational and contractual management of the WMRC & RRC contracts				✓
1.2	Timely processing of Paymech verifications and payments				✓
1.3	Effective management and monitoring of closed landfill sites				✓
1.4	Provision of high quality and efficient administrative support for the delivery of services across the Authority		●		
1.5	Develop an Asset Management Strategy				✓
1.6	Prepare, review and monitor the Authority's capital strategy				✓
1.7	Delivery of behavioural change and education programmes				✓
1.8	Utilisation of staff and resources safely and effectively with the most efficient processes				✓
1.9	Provision of a comprehensive financial service to the Authority		●		
1.10	To review and maintain the Authority's system of internal control and governance				✓



Corporate Aim 2 - We continuously improve our services to meet changing demands					
<b>We will:</b> <ul style="list-style-type: none"> <li>•Our Zero Waste Strategy and action plans are consistent with the LCR Zero Waste Framework and set the ambition for delivery of future services.</li> <li>•Our Corporate Planning and Performance Management Frameworks ensure a consistent, streamlined and joined-up approach to delivery and performance across the Authority.</li> <li>•We support efficient delivery through robust processes and procedures backed up by effective IT infrastructure and services.</li> <li>•We are adequately resourced and prepared to deliver on the changing statutory and future service provision demands.</li> </ul>		Not Started	Behind Plan	On Plan	Completed
Reference	Key Projects				
2.1	Review and update of our Performance Management Framework including resilience, succession planning and learning and development , and associated processes		●		
2.2	Finalising and publication of the MRWA Zero Waste Strategy and delivery plan				✓
2.3	Implementation of any changes identified through our internal review of service offer and resource needs				✓
2.4	Implementation and embedding of new ICT infrastructure and ways of working		●		
2.5	Develop an ICT Support and Data Strategy		●		
2.6	Procurement project team, external advisors and governance in place				✓
2.7	Develop and implement procurement strategy phase 1 options appraisal				✓
2.8	Deliver a programme of data and evidence to inform the Zero Waste Strategy 2040				✓
2.9	Implement operational and contractual changes needed due to changes in guidance and legislation e.g. food waste, POPs and Simpler Recycling				✓

Corporate Aim 3 - We collaborate with Partners to deliver strategies and services					
<b>We will do this by:</b> <ul style="list-style-type: none"> <li>•We lead and support the LCR Waste Partnership, including development and delivery of the Liverpool City Region Zero Waste Strategy.</li> <li>•We maximise joint working with our stakeholders through effective communication, consultation, and engagement.</li> <li>•Key stakeholders are fully engaged in the planning and delivery of future waste services.</li> <li>•We develop an Inter Authority Agreement (s) that underpin(s) our procurement objectives</li> <li>•We facilitate the development of levy mechanism options that drive improved behaviours</li> </ul>		Not Started	Behind Plan	On Plan	Completed
Reference	Key Projects				
3.1	Contribute to the development of the LCRCA Zero Waste Strategy 2040 and action plan				✓
3.2	With Wirral Council, lead the delivery of the LCR partnership and work programmes				✓
3.3	Collaborate with District Councils to ensure efficient and effective waste services				✓
3.4	Work collaboratively with the Combined Authority (CA) and other external stakeholders – become associate member of CA				✓
3.5	Deliver the Zero Waste Community Fund				✓
3.6	Work with LCR partners to develop alternative Levy mechanism options				✓

Corporate Aim 4 We develop a framework for environmental performance and social value					
<b>We will do this by ensuring:</b> <ul style="list-style-type: none"> <li>•Decision making is fully informed by a comprehensive and detailed suite of data and information; and we use waste data to identify the potential for improvements in whole system performance.</li> <li>•We have environmental and social value frameworks that support our strategic aims.</li> <li>•Our activities and practices are delivered in a way that results in continuous improvement of our environmental performance and social impacts</li> <li>•We measure and report on our environmental performance and social impacts</li> </ul>		Not Started	Behind Plan	On Plan	Completed
Reference	Key Projects				
4.1	Review and Implement the Authority's Climate Action Plan		●		
4.2	Provide an annual report of the Authority's performance against the UN SDGs		●		
4.3	Implement metrics to measure the success of the Behavioural change and Education programmes				✓
4.4	Deliver a Programme of Data and Information to support the Authority's aims				✓
4.5	Develop and implement Social Value Metrics				✓