

MRWA VAN BOOKING SYSTEM

VAN AND TRAILER ACCESS GUIDANCE

VAN AND LARGE TRAILER BOOKINGS

The following vehicles will require an appointment:

- A van (of any size)
- A trailer between 2 and 3 metres long
- An appointment is not needed for car with trailers less than 2 metres in length – not including the tow bar.
- Hire van will need an appointment– you will need to bring the van hire agreement with you to allow access

The Appointment System

- There are a limited number of appointments for vans and large trailers each day. Once the total number of permitted vans or large trailers per day has been reached for a particular site, then no more bookings for that day will be taken and residents will need to choose an alternative day that has availability.
- Visits are strictly via a pre-arranged booking only and anyone turning up without a pre-booked visit will be turned away.
- There is no specific time slot for appointments and, once the date of a booking has been confirmed, the vehicle registration details will be provided to site attendants and residents can turn up at any time on their allotted day. If there are queues at site, residents with a van allocation booking will need to join the queue.
- Visits in a van or with a large trailer will be strictly limited to 2 appointments per week for each vehicle/household with a maximum of 12 visits per year. Green waste is classed as one of the 12 visits.
- Only household waste is permitted at site and you may be refused access (even if you have a confirmed appointment) if it is suspected that the waste you are bringing has arisen from trade or commercial activity.
- Those with a hire vehicle booking will be asked to present the hire documents. Residents with hire van bookings that arrive at site without the correct documentation will be refused entry to the site.

- One appointment allows one visit only to the chosen Recycling Centre on the allotted day. The week for appointments runs from Sunday to Saturday.
- Appointments cannot be booked for that same day. All appointments need to be booked in advance.

Vehicles prohibited from our Centres:

- Vehicles above 3.5t gross vehicle weight, and vehicles with trailers which are longer than 3 metres are not allowed to access a HWRC.