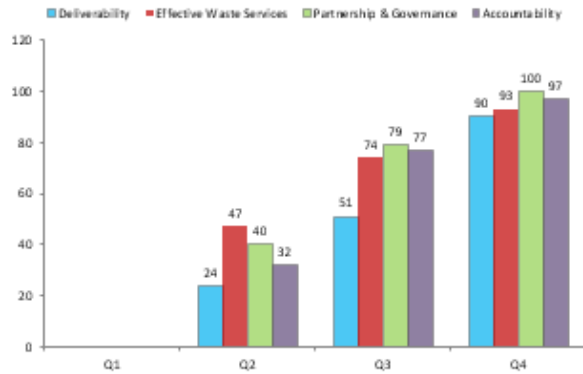


**PERFORMANCE SUMMARY - January to March 2021**

**Figure 1 - Overall Progress towards completion of Service Delivery Plan 2020-21**



**SUMMARY - Performance Reports completed End of March 2021**

Across the 4 Corporate Aims within the Service Delivery Plan, at the end of the financial year we stand at 95% completion.

Of the 33 objectives running this year, 24 have been completed and 6 are behind plan 3 were withdrawn due to Covid. Some tasks were placed on hold while we dealt with Covid 19 Scenario and it was felt this should not affect the reporting of the remainder of the objective were other tasks were met.

The objectives marked behind plan largely reflect the complexity of the issues involved and ongoing negotiations and legalities in respect of Contractual Issues, that the Authority requires External Audit to complete their necessary checks before Accounts can be prepared and submitted to the correct bodies, whilst Strategically we still await further information and direction from forthcoming legislative changes.

The Authority has faced many operational issues throughout the pandemic and has maintained a high level of deliverability and effective waste services. Reaching 95% completion on the Service Delivery Plan is considered an excellent achievement. Full details of the objectives withdrawn and behind plan can be seen on the tracker. Those tasks which remain outstanding will of course be picked up in 2021/22.

**Figure 2 Summary of Projects by Aim**

