

Service Delivery Plan 2021-22

Corporate Aim 1 - Improve the Sustainable Management of Waste and Resources		Not Started	Behind Plan	On Plan	Completed
Reference	Key Projects				
<p>To achieve this we will:</p> <ul style="list-style-type: none"> • Develop and implement a new waste strategy to address climate change and maximise the value of otherwise wasted resources in terms of economic, environmental and social benefits; • Work together with stakeholders to provide services that improve the environment, support the local economy and benefit the local community; and • Reduce waste and promote unwanted materials as a valuable resource. 					
1.1	Develop Zero Waste Strategy 2040				
1.2	Deliver a programme of evidence to inform the Zero Waste Strategy 2040				
1.3	Develop an Asset Management Strategy				
1.4	Prepare, Review and Monitor the Authority's Capital Strategy				

Corporate Aim 2 - We will deliver effective waste services		Not Started	Behind Plan	On Plan	Completed
Reference	Key Projects				
We will ensure that waste is managed sustainably by: <ul style="list-style-type: none"> • Managing our services to deliver continuous improvement in sustainability; • Managing the Authority's waste services in a safe, efficient and cost effective manner • Ensuring that our staff are deployed effectively and have opportunities to develop the new skills needed 					
2.1	To utilise staff and resources effectively				
2.2	Provide Administrative Support for the delivery of services across the Authority				
2.3	Provide Data Support across the Authority				
2.4	To ensure that the WMRC & RRC contracts are managed effectively - Operationally				
2.5	To ensure that the WMRC and RRC contracts are managed effectively - Contractual Issues/Negotiations				
2.6	To ensure that the WMRC and RRC paymech verifications and payments and processes are met in a timely manner				
2.7	Compile a reprocurement strategy for services currently provided under the WMRC				
2.8	Effectively manage and monitor the Authority's closed landfill sites				

Corporate Aim 3 - Co-operate to Improve Working Arrangements		Not Started	Behind Plan	On Plan	Completed
Reference	Key Projects				
We will do this by: <ul style="list-style-type: none"> • Considering how waste services can be best aligned to deliver climate change objectives; and • Work collaboratively to identify and deliver more impactful ways of working. 					
3.1	To review and maintain the Authority's system of internal control and governance				
3.2	Work collaboratively with the Combined Authority and other external stakeholders				
3.3	Deliver the Community Fund				
3.4	Manage the Performance Management Framework				

Corporate Aim 4 Measure and Report on Climate Change Impacts and Sustainability Improvements		Not Started	Behind Plan	On Plan	Completed
<p>We will measure the climate change impacts of waste and sustainability improvements and will report against the United Nations ‘Sustainable Development Goals’ (SDGs) as an additional part of our business management by:</p> <ul style="list-style-type: none"> • Reducing the climate change impacts of waste through a programme of reviewing, benchmarking and reporting; • Establishing targets that stretch performance to bring improvements • Reporting on all our activities openly and transparently 					
Reference	Key Projects				
4.1	Review and Implement the Climate Action Plan				
4.2	Provision of a comprehensive financial service to the Authority				
4.3	Deliver a Programme of Data and Information to support the Authority's aims				