PERFORMANCE SUMMARY – 2018-19

Figure Overall Progress towards completion of Service Delivery Plan 2018-19

**SUMMARY - Performance Reports completed End of March 2019**

Across the 4 Corporate Aims within the Service Delivery Plan, at the end of Quarter 4 we stand at 93% Completion. We have 24 objectives running this year, 14 have been completed and 9 are reported as behind plan and one completely deferred to 2019/20.

Deliverability - complex Contract Drafting in respect of the RRC remains ongoing, as does the Mattress Review and the drafting of the Data Strategy. The capability of Cognos has been delayed due to the need for an upgrade and the lengthy lead in times for this.

Sustainability – Options for the continued Bidston Methane company and to generate income from Foul Lane have stalled somewhat due to third party positions and changes in law whilst work around the Behavioural Change Wheel and Sustainability Return on Investment remain ongoing. The JRWMS refresh and 20% reduction in emissions from food and drink have been deferred to 2019/20.

Accountability – The review of the Sustainability Framework has been deferred to May 2019.







