Summary of Community Fund Survey Results

Q1. Planning and Preparation for the Fund											
Q1 A. Timing of the funding – i.e. the time of the year and in relation to the timing of your project		Q1 B. Development time – i.e. was there sufficient time to develop your project?		Q1 C. General promotion of the Fund to organisations		Q1 D. Workshops timing		Q1 E. Usefulness of information and advice provided at workshops?		Q1 F. Suitability of Workshop locations	
1.4 Responses											
Very Satisfied	6	Very Satisfied	5	Very Satisfied	5	Very Satisfied	7	Very Satisfied	7	Very Satisfied	7
Satisfied	1	Satisfied	3	Satisfied	3	Satisfied	1	Satisfied	1	Satisfied	1
Not at all Satisfied	1	Not at all Satisfied	0	Not at all Satisfied	0	Not at all Satisfied	0	Not at all Satisfied	0	Not at all Satisfied	0
				1.5	(Comments					
Timing not an issue for project		Established project made application easier		overall good		Sufficient		very useful		Locations good	
Delay to award effected project		Felt rushed due to providing a lot of information		could do more							



Q2. Application Process part of applying for the Fund?	Very Satisfied	Satisfied	Not at all Satisfied
Application Form	5	2	1
Application process	7	1	0
Comment: Were there any parts of the application form that you found difficult to understand or complete?	Some Difficulties. As expected		



Q3. How would you rate MRWA's Project Support and Monitoring?	Very Satisfied	Satisfied	Not at all Satisfied	
Did you find the one to one meetings useful?	7	1	0	
Was the way that your project was monitored i.e, through visits, monitoring/results forms etc easy to use?	7	1	0	
Were you happy with the overall monitoring and support that MRWA gave your projects?	7	1	0	
Was the access to the team timely – i.e. returning phone calls and emails?	7	1	0	
Comment	Project support very good.			



Q4. How would you rate the Communications Support ?	Very Satisfied	Satisfied	Not at all Satisfied	Comment
Usefulness of information and advice at Communications Workshop	7	1	0	Very good
Communications advice	8	0	0	Very good
Media release production and support	8	0	0	Very good



Q5. Comments on how MRWA could have helped projects more?

Received extra help with composting booklets. Advice in relation to recycling purchasing to achieve VFM would have been helpful.

More cross promotion of projects between the MRWA funded projects (potential for joint working).

There is nothing else that MRWA could have done to help us with our project. The Community Fund team have been readily accessible so that when there have been queries they have been on hand to help and support. We have made links with two other projects that have received funding and we will continue to work with them after the funding finishes as it is beneficial for all the projects involved.

Very happy with the support given, being part of the delivery was invaluable

I am very pleased with the help and support we have had to date. Meeting with staff and other projects have already helped me with our future development and given me ideas for our project.

I think that project 'get togethers' can be really useful for sharing best practice and linking up disparate projects. I would also like to see the team contacting projects, successful applicants and unsuccessful applicants, with information of complimentary/alternative support available including funding, subsidies etc.

I think the help is available on request. I have not encountered any problems

Q6 Other feedback and suggestions

Same comment as above - We are holding an expo event on 10th April to showcase the project and would like MRWA reps to attend. So far we have 30 attendees including project partners, local press and hopefully MPs.

It has been fantastic being able to develop this area of work in Merseyside, we are very thankful for the opportunity and appreciate all of the support we have received.

The project has been really successful and we have been able to exceed all of the targets that we have set which has been fantastic. Thank you for supporting this vital scheme.

Just to say the grant and support given by MWDA has made a big difference in the lives of those that attended the project. Thank you

The fund has really helped us to deliver recycling and educational/awareness activities in an extremely difficult time. We have encountered challenges but we feel that we are overcoming them to deliver a worthwhile project.

Although the application process was quite difficult, once successful the support has been great.